



LITOHORO
OLYMPUS RESORT

VILLAS & SPA
★ ★ ★ ★ +

contract agreement

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HOTEL LITOHORO OLYMPUS RESORT VILLAS & SPA

COMPANY NAME AFOI LEMONOPOULOI S.A.
KSENODOHIAKES & TOURISTIKES EPIHIRISEIS
PLAKA LITOHOROU - 60200 PIERIA - GREECE
T. +30 23520 22200 | F. +30 23520 22207
VAT No. 998065467 | IRS PIERIAS

LEGAL REPRESENTATION MR. PLATONAS LEMONOPOULOS



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TOUR OPERATOR

COMPANY NAME

LEGAL REPRESENTATION

plaka lithohorou
60200 pieria - greece
T. +30 23520 22200
F. +30 23520 22207
info@lithohororesort.gr
www.lithohororesort.gr

All room types and periods are on request basis and the tour operator must send the request to the hotel by email to info@lithororesort.gr or by fax to +30 23520 22207 and wait for the hotel in writing confirmation before confirming availability to guests.

COMMISSION PLAN

- For greek market 15% on the attached official rates
- For all foreign markets 25% on the attached official rates
It is applicable for all markets except Russian and former Soviet Union countries for which the hotel has an exclusivity contract agreement.

SPECIAL SEASONAL RATES

For the following period of holidays including March 25th / Easter / May 1st / June 21-24 / October 28th / Christmas / New Year and January 6th, special rates and minimum stay apply

MINIMUM STAY

Minimum stay 2 nights for arrivals on Friday & Saturday

COMPLIMENTARY OFFERS

The hotel offers to all reservations by the Tour operator the following special offers:

- Welcome Drink upon arrival
- Free Parking
- Free use of spa facilities
- Complimentary Wi-Fi
- Baby cots available upon request

GENERAL TERMS AND CONDITIONS

PAYMENT

The Tour Operator must deposit for every confirmed reservation within 5 working days the 30% of the total reservation cost and the remaining 70% 10 days before guest arrival date to the Hotel in the following Bank Account :

Alpha Bank IBAN GR33 0140 8160 8160 0200 2000 905

AFOI LEMONOPOULOI S.A. (*Beneficiary*)

The guest must pay to the hotel directly any other additional cost and services that are not mentioned in the confirmed reservation between the Hotel and the Tour Operator.

CANCELLATION POLICY

- In case of reservation cancellation 21 days before the expected arrival date no cancellation fees apply.
- In case of 20-7 days before the expected arrival date cancellation fees are the 50% of the total reservation cost.
- In case of 6 or less days prior to guest arrival date or in case of no show cancellation fees are 100% of the total reservation cost.
- In case for guest check out before the confirmed departure date cancellation fees are the 100% of the total reservation cost.

MARKETING

The Tour Operator must feature Lithoro Olympus Resort Villas & Spa in the commercial brochure and the Tour operators internet sites at no additional cost.

The Tour Operator must confirm that all material published concerning the Hotel including photos, room description and all of the Hotel facilities and services are correct after the Hotels written approval.

HOTEL POLICY

The Tour Operator must inform the guest prior to arrival of the following hotel policy rules:

- A valid ID or passport number for all staying guests is necessary during check in.
- Credit Card is necessary during check in as guarantee for extra consumptions and safety reasons.
- The Tour operator will provide the guest with a voucher with all the necessary reservation details that is necessary during check in.
- No pets are allowed.
- The Hotel has the right to terminate the guest stay without any kind of refund or compensation if the guest does not comply with the general health ,safety and general regulations of the Hotel.

CONFIDENTIALITY

The Tour Operator and the Hotel mutually agree that they will reassure in any way the confidentiality of the present agreement.

Important Notification

Only the attached official rates are to be published on any kind of printed material or on line sites. The net rates are strictly confidential between the hotel and the Tour operator and their employees. Any other published rate without the written approval of the Hotel is a serious violation of the present agreement and automatically gives the right to the Hotel to terminate the agreement without any kind of refund or compensation to the Tour Operator.

RATES

The Hotel will send to the Tour Operator by e-mail any special rates and offers for a specific period of time that will be immediately effective by the Tour Operator.

AVAILABILITY

The Hotel must in all periods and all room types provide the Last Room Availability to the Tour Operator upon request according to the above mentioned release periods.

Important Notification

In the unlike case of the hotel not being able to provide the Tour operator with the confirmed reservation room type the hotel must allocate the guest in a superior category room type with no extra cost. If the guests cannot be accommodated in the Hotel due to the unlike occasion of overbooking then the Hotel must provide the guest with an alternative same or higher category hotel and room type in the region and possible transfer cost without any extra cost.

INVOICES

The Hotel will issue an invoice to the Tour Operator upon guests departure to the following:

COMPANY NAME

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ADDRESS

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TEL.

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FAX.

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VAT

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The Hotel must send the invoice preferably as a PDF file in the following:

FOR THE ATTENTION OF

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E.MAIL

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FAX.

.....

or by post to the following address of the Accounting Department of the Tour Operator:

FOR THE ATTENTION OF

.....

ADDRESS

.....

.....

FORCE MAJOR

In the event of force major (natural disasters, health or political crisis etc) no obligations apply for both parties from the current agreement.

AGREEMENT ALTERATION

Any kind of alteration on the present agreement must be done only in writing and must be signed by both parties.

LEGAL DISPUTE

Any kind of legal dispute between the Hotel and the Tour Operator must be resolved according to the Greek Laws in Athens Greece Courts of Justice.

The present contract agreement consists of the three current pages and the attached official pricelist of the Hotel and is signed today / /2013 in Athens, in three copies:

- for the Hotel
- for the Tour Operator
- to be officially deposited to the above mentioned IRS of the Hotel.

ON BEHALF OF LITOHORO OLYMPUS RESORT VILLAS & SPA

NAME	DATE	SIGNATURE

ON BEHALF OF

NAME	DATE	SIGNATURE